STACY RUPPRECHT BUTLER

University of Arizona James E. Rogers College of Law University of Utah David Eccles School of Business 1201 E. Speedway Boulevard / Tucson, AZ 85721 stacy@innovation4justice.org / 520-979-4055

Academic Experience

University of Utah David Eccles School of Business

Director, Innovation for Justice (2021 -)

Courses: Innovating Legal Services, Leadership in Legal Innovation, Visualizing Justice, UX4Justice, Legal Innovation for Policy Advocates

University of Arizona James E. Rogers College of Law, Tucson, AZ

Director, Innovation for Justice (2018 –)
Affiliated Faculty, University of Arizona School of Art (2019 –)
Fellow, Experiential Learning Design Accelerator (2019 – 2020)
Courses: Innovating Legal Services, Leadership in Legal Innovation, Visualizing Justice,
UX4Justice, Legal Innovation for Policy Advocates
Service: Future of Legal Education Task Force (2020-2021); Clerkship Committee (2018-2021);
Undergraduate in Law Committee (2018 -2021); Experiential Learning Committee
(2019-2020); endowment selection committee for the UA Hirschman Community Research
Grant (2022-2023)

Professor of Practice (2012 – 2017) Courses: Access to Justice, Legal Writing and Reasoning

Education

University of Arizona James E. Rogers College of Law, Tucson, AZ

Honors: Juris Doctor, summa cum laude, class rank 2/125 (2002) Order of the Coif, Spring 2002 Activities: Arizona Law Review, Research Editor (2000 – 2002); Ares Fellow, (2000 – 2001); Community Service Board Representative (1999 – 2002)

Trinity University, San Antonio, TX

Honors: Bachelor of Arts Degree, magna cum laude, in English (1999)

Sample Projects and Publications

HelloLandlord.org

Created in partnership with LawX Legal Design Lab at BYU Law and Wilson Sonsini's tech subsidiary, 650, HelloLandlord.org is a jurisdiction-agonistic, bilingual customized software tool that empowers tenants to write letters to their landlords when they will miss a rent payment or need a repair to their

rental, by automating the letter writing process and providing eviction prevention resources.

The RENT Project (tucsonrentproject.org)

Thanks to the generous support of the Agnese Nelms Haury Program in Environment and Social Justice, i4J and Step Up to Justice launched the RENT Project in 2019, to offer tenant education workshops in Pima County and improve understanding of how early preventative tenant education can reduce evictions.

Report on Eviction in Pima County

(https://docs.google.com/document/d/1bsd7JvfbjvqKS_p_Q5AWwgANPkrr0B7S/)

This report summarizes the i4J Program's research and findings regarding eviction in Pima County.

Utah Online Dispute Resolution Platform: A Usability Evaluation and Report

(https://law.arizona.edu/utah-online-dispute-resolution-platform-usability-evaluation-and-rep ort)

Created with the support of Pew Charitable Trusts. The first research study in the U.S. to evaluate the usability of online dispute resolution for court users.

Medical Debt Policy Scorecard (https://medicaldebtpolicyscorecard.org)

Created with the support of Pew Charitable Trusts and the Utah Bar Foundation. Scored and ranked the 50 states across four policy goals. The Scorecard offers an open-source dataset, interactive map, and detailed report to researchers, policy advocates, and state legislators.

Cost of Eviction Calculator (https://uarizona.neotalogic.com/a/costofevictioncalculator)

A jurisdiction-agnostic online tool that aggregates the downstream costs of eviction across social systems and empower advocates to leverage data to improve eviction-prevention policies and services in their communities.

Licensed Legal Advocate pilot for domestic violence survivors

https://www.innovation4justice.org/dv-lla

In partnership with the Arizona Supreme Court, this pilot is the first in the nation to empower non-lawyer advocates to provide trauma-informed, limited-scope legal advice to domestic violence survivors.

Medical Debt Legal Advocate pilot (https://www.innovation4justice.org/mdla)

Approved by the Utah State Court Office of Legal Innovation, these pilots train community healthcare workers and other community-based advocates to identify medical debt issues and advise their clients how to resolve them.

Housing Stability Legal Advocates (https://www.innovation4justice.org/hsla)

This pilot will deliver scalable solutions in Arizona and Utah regarding the potential of new types of legal service providers and new technologies to legally empower people experiencing housing instability.

Partnership with Michigan Office of Child Support

(https://www.innovation4justice.org/mi-childsupport)

Partnership to better understand the needs, motivations, challenges, and pain points that parents in the child support system face, and to craft human-centered solutions that address family needs and inform the potential adoption of statewide technologies.

Benefactor UX Evaluation and Roadmap Final Report

(https://docs.google.com/presentation/d/1ZsIa7fXDzhZB5dXfOqLb8AP4isUgAH-EfHXHjVR_cDk/)

Partnership with Alaska Legal Services Corporation (ALSC) to conduct a user experience (UX) evaluation and discovery on an emerging legal technology related to Social Security Disability (SSD) benefits, aimed at improving the current UX of Benefactor, and to build a human-centered roadmap for future product development and legal empowerment.

Embedding Regulatory Reform-Based Civil Justice Problem-Solving in Patient Care (https://docs.google.com/document/d/1H56m msHnwXxAhcVS-3Op9UCt e9oxsx/)

Community-engaged, action-driven research exploring how to embed new forms of civil legal services and civil justice problem-solving in the new West Valley hospital and health center with the goal of empowering people experiencing civil legal issues to understand their options, resolve their legal issues, and improve their health.

Leveraging Regulatory Reform to Advanced Access to Justice

(https://docs.google.com/document/d/1064M_OpQwgm7CFBqlkiv9A0W_nh6QvSTr_KLG5wc1hw)

Researching whether underserved populations could be helped by non-market driven legal service innovation: specifically, building the bench of those in the non-profit social service sector equipped to engage in preventative civil justice problem-solving.

Professional Experience

United States District Court, District of Arizona, Tucson, AZ

Judicial clerk to Judge Jennifer G. Zipps (formerly Magistrate Judge Jennifer C. Guerin) (2005 – 2018) Created the first self-help clinic for self-represented litigants in an Arizona federal court; created a state-wide handbook for self-represented litigants; improved web resources and forms for self-represented litigants, member of the District of Arizona's self-represented litigant committee.

DeConcini, McDonald, Yetwin & Lacy, Tucson, AZ Associate Attorney (2003 - 2005)

Ninth Circuit Court of Appeals, Phoenix, AZ Judicial clerk to the Hon. William C. Canby, Jr. (2002 – 2003)

Snell & Wilmer, L.L.P., Tucson, AZ Summer Associate (2000 – 2001)

Professional Activities

Arizona Supreme Court Access to Justice Commission, Phoenix, AZ Member (2021-present) Member, Limited Jurisdiction Workgroup (2015-2017) Member, Rules Workgroup (2022 -)

Justice Technology Association, National Advisory Board Member, <u>https://justicetechassociation.org/</u>

Law of Law Center, Salt Lake City, Utah Designer & Fleld Expert, <u>https://eccles.utah.edu/law-of-law-center/</u>

Arizona Supreme Court Task Force on Innovating Legal Service Delivery, Phoenix, AZ Workgroup co-chair (Jan 2019 – Oct 2019)

Step Up to Justice, Tucson, AZ

President, Board of Directors (2016 – 2021) Univ. of Arizona McGuire Entrepreneurship Center Social Impact Pitch Competition First Place Winner (2017)

Volunteer Lawyers Program, Tucson, AZ

Advisory Board Member (2006 – 2016) Chair of Advisory Board (2014 – 2016) Student Volunteer of the Year (1998) Pro Bono Attorney of the Month (February 2005, October 2009 and October 2015) Lifetime Achievement Award (2006)

The William H. Rehnquist Center on the Constitutional Structures of Government, University of Arizona James E. Rogers College of Law, Tucson, AZ

John M. Roll Judicial Education Initiative Volunteer (2011 – 2014)

Federal Bar Association, Tucson, AZ Executive Committee Member (2006 – 2010)

Awards

University of Arizona Women of Impact Award (2022) Association of American Law Schools' Deborah L. Rhode Award (2022) Arizona State Bar Board of Governor's Award of Special Merit (2020) Arizona Bar Foundation Innovation Awards (2019)

Arizona Bar Foundation Top 50 Pro Bono Attorneys (2006, 2014, 2015)

Presentations

Institute for the Advancement of the American Legal System: Redesigning Legal Speaker Series (March 2023)

"The Ecosystem of Legal Service Providers—A Holistic Approach to Access to Justice."

Legal Services Corporation: Innovations in Technology Conference (January 2023) "Leveraging Regulatory Reform to Advance Access to Justice."

Equal Justice Conference (May 2022)

"A Continuum of User-Experience Innovation in Utah." "Service of Process in Debt Collection: What We Can Learn from Court Data and Community Interviews."

- Legal Services Corporation: Innovations in Technology Conference (January 2022) "Regulatory Reform, Technology, and Access to Justice." Opening Plenary. "Operationalizing User Experience Innovation in Utah."
- Arizona Court Administrators Annual Conference (June 2021) "Innovation for Justice."
- Seattle University School of Law 4th Annual Innovation and Technology Law Conference (June 2021)

"Innovating for the Social Good: Access to Legal Services."

- Legal Services Corporation: Innovations in Technology Conference (January 2021) "UX Testing Utah's Online Dispute Resolution Platform."
- Association of American Law Schools Annual Conference (January 2021) "Hot Topic Program: Breaking News in U.S. Legal Regulatory Reform."
- Arizona House Coalition Eviction Forum (November 2020) "Arizona's Eviction Process: Perspectives and Solutions."
- Open Society Justice Initiative Decolonizing Justice Conference (November 2020) "Regulatory Reform as an Access to Justice Imperative."
- Legal Services Funders Network Fellow Program (November 2020) "i4J and the Work of Innovation Labs."
- Pew Charitable Trusts' Innovative Justice: Researching Solutions to Protect Vulnerable Communities (November 2020)

"Medical Debt Policy Scorecard."

University of Missouri Kansas City School of Law (June 2020) "Improving Access to Justice by Amending Ethical Rules."

Skoll Centre World Forum on Social Entrepreneurship, Oxford, England (April 2020) "Legal Empowerment, Covid-19, and Expanding Access to Justice with Technology."

Self-Represented Litigation Network Conference, Nashville, TN (March 2020) "Bootcamp for Self-Help: Policy Track." "Access to Justice in Legal Education." "Regulatory Reform: Risk and Opportunity for Access to Justice." "Empowering Federal Courts to Improve Resources for Self-Represented Litigants."

University of Arizona, Student Success Conference, Tucson, AZ (February 2020) "Visualizing Justice: A Law and Art Collaboration."

Legal Services Corporation Innovations in Technology Conference, Portland, OR (January 2020) "Is Legal Education Doing Enough to Train the Next Generation of Access to Justice Warriors?"

NCSC International ODR Conference, Williamsburg, VA (October 2019) "ODR Evaluation."

- University of Arizona Entrepreneurship Symposium, Scottsdale, AZ (October 2019) "Innovations in Legal Services and Access to Justice."
- TenWest Social Impact Festival, Tucson, AZ (October 2019) "Turning the Classroom into a Social Justice Innovation Lab."

National Assoc. for County Community Economic Development National Conference, Tucson, AZ (October 2019)

"Eviction in Pima County."

Global Legal Design Summit, Helsinki, Finland (September 2019) "Legal Design for Courts."

ABA Equal Justice Conference, Louisville, Kentucky (May 2019) "Training the Next Generation of Access to Justice Warriors." "Preparing Legal Aid for the Law Students of Tomorrow."

Pima County Public Library City-Wide Eviction Symposium, Tucson, Arizona (March 2019) "Eviction in Pima County: What Can We Do?" Keynote Address.

United States Courts of Appeals for the 1st, 2nd & 3rd Circuits, Access to Justice Conference (March 2019)

"Strategies for Designing and Launching Court Resources for Self-Represented Litigants."

- Self-Represented Litigation Network Conference, San Francisco, CA (February 2018) "Access to Justice Education: Engaging Communities and Launching Solutions."
- Federal Judicial Center, District Judges' Workshop, Washington, D.C. (May 2018) "Federal Court from the Self-Represented Litigant Perspectives: Delivering on the Promise of Justice for All."
- Federal Judicial Center, District Judges' Workshop, Santa Fe, New Mexico (August 2018) "Federal Court from the Self-Represented Litigant Perspectives: Delivering on the Promise of Justice for All."
- TechLaw @ Arizona Law Conference, University of Arizona Law, Tucson, AZ (September 2018) "Can Technology Disrupt Elite Law?"
- Step Up to Justice Landlord-Tenant CLE, Tucson, AZ (October 2018) "Eviction by the Numbers in Pima County."

Media

Utah Supreme Court announces new project aimed to help people access free legal advice on housing issues

Utah Office of Legal Services Innovation (March 2023)

Legal Innovation After Reform: Evidence From Regulatory Change

Stanford Law School Deborah L. Rhode Center on the Legal Profession (September 2022)

Updates from Arizona's Law Schools

AZ Attorney Magazine (September 2022)

- What the Access to Justice Crisis Means for Legal Education UC Irvine Law Review (August 2022)
- New Proposal for Legal Advocates Could Help with Housing Instability in Arizona and Utah IAALS (August 2022)
- Which states are the best (and worst) at protecting residents from medical debt? Benefits Pro (July 2022)

5 Things Texas: 1925 abortion ban, Child health policy recommendations, Medical debt guidance

State of Reform (July 2022)

South Carolina ranks 49th out of 50 in new study ranking states medical debt collection policies

WBTV (July 2022)

- Treasurer calls state hospitals 'cartels' profiting during pandemic, including Novant's \$812M Port City Daily (June 2022)
- Medical Bills Can Shatter Lives. North Carolina May Act to 'De-Weaponize' That Debt KHN (June 2022)
- North Carolina proposes new law to protect patients from medical debt Revolt (June 2022)
- Study says Arizona isn't doing enough to protect consumers from high medical debt AZPM (June 2022)
- Kansas and Missouri could and should help rein in medical debt KCUR (June 2022)
- The 15 states with the best and worst medical debt collection protections Becker's Hospital Review (June 2022)
- Report: Colorado is 5th best state for consumer protections from medical debt collections The Center Square (June 2022)

From 28th to 2nd: New bill would make NC near best nationwide at protecting patients from medical debt collection

WBTV (June 2022)

i4J's Innovative Online Scorecard Ranks States by Their Medical Debt Policies, Offers Policymakers a Path Forward

University of Arizona Law (May 2022)

- Wonder Makes Us Innovate Arizona Alumni Magazine (Spring 2022)
- How a Social Justice Innovation Lab is Developing New Types of Legal Services Legal Rebels (February 2022)

Redesigning Legal: The Role of Legal Education, Clinics, and Legal Labs Institute for the Advancement of the American Legal System (December 2021)

Applying Design and Systems Thinking Principles to Developing A2J Efforts for the Sandbox Presentation at Utah Access to Justice Summit (October 2021)

Online dispute resolution promises to increase access to justice, but challenges remain ABA Journal (October 2021)

Hallie Jay Pope joins S.J. Quinney to develop the Creative Advocacy Lab; Innovation for Justice with David Eccles School of Business

S. J. Quinney College of Law (August 2021)

- Reregulation of Legal Services: A Panel of Five Leading Experts Discuss LawNEXT Podcast (August 2021)
- With Expansion, Legal Innovation Lab Is First to Span Multiple States and Institutions Lawnext.com (August 2021)
- Usability and Court Dispute Resolution Platforms National Center for State Courts (2021)
- The Public Cost of Eviction in Richmond and Virginia: Response versus Prevention RVA Eviction Lab, VCU L. Douglas Wilder School of Government and Public Affairs (July 2021)
- Ariz. U's Butler On Tackling Medical Debt Without Lawyers Law360 (May 2021)
- Utah Sandbox OKs Two Programs Enabling Non-Lawyers To Give Legal Advice On Medical Debt LawSites (May 2021)

Arizona's Licensed Legal Advocates: Pilot Program Aims to Provide Needed Legal Help in Certain Cases

Institute for the Advancement of the American Legal System (March 2021)

The Power of Legal Innovation in the COVID Era LawCats Live (December 2020) Eviction protections for renters set to expire at the end of the year Arizona Public Media (December 2020)

Here's How Much Housing, Rental Prices Have Jumped In Phoenix Area KJZZ (December 2020)

The Rent is (Past) Due: A Look Ahead to January 2021 Charlotte-Mecklenberg Housing and Homelessness Dashboard Building Bridges Blog (December 2020)

Unemployment aid, other programs set to expire as pandemic deepens The Buffalo News (November 2020)

Nearly 19 million Americans could lose their homes when eviction limits expire Dec. 31 CBS News(November 2020)

New Report from NLIHC and Innovation for Justice Program Estimates Costs Associated with Eviction-Related Homelessness

National Low Income Housing Coalition (November 2020)

- New Research Released on the Costs of COVID-19 Evictions The National Low Income Housing Coalition (November 2020)
- Update: Evictions cost Harris County over \$240 million a year--that was before COVID-19 Rice University Kinder Institute for Urban Research (September 2020)

Online Court Pilot Gets Low Marks Ahead Of Wider Launch Law360 (September 2020)

- The Depression Era Lessons that can solve today's evictions crisis The Washington Post (September 2020)
- Give the People the Law Democracy Journal (September 2020)
- Estimated Fiscal Impact of Evictions in Harris County Rice University Kinder Institute for Urban Research (September 2020)
- Trump Plans Nationwide Eviction Moratorium Amid Stalled Stimulus Talks MSN Newsweek (September 2020)

The Coming Eviction Crisis: It's Hard to Pay the Bills on Nothing The New York Times (August 2020)

Here's what is actually in Trump's four executive orders The Washington Post (August 2020)

Trump Promises Relief As Renters Await A Second Stimulus Forbes (August 2020)

40 million Americans are at risk of eviction without a stimulus bill CNN (August 2020)

Millions of Americans at risk of eviction after moratorium expired Fox Business (August 2020)

Calculating America's eviction crisis: Up to 40 million people are at risk of being kicked out of their homes

Marketwatch (August 2020)

Evictions Across US Raise Concerns About Voting Process VOA News (August 2020)

'All Of Us Are Going To Feel The Impact': 40 Million Renters At Risk Of Eviction By Year's End KJZZ (August 2020)

As A Historic Eviction Crisis Looms, New Tech Companies Offer A Way For Landlords And Renters To Negotiate

Times of Entrepreneurship (August 2020)

As eviction hiatus ends, landlords hustling out renters Arkansas Democrat Gazette (July 2020)

Landlords Jump the Gun as Eviction Moratorium Wanes New York Times (July 2020)

Renters At Risk: Federal Eviction Moratorium Set To Expire WBUR (Boston NPR) (July 2020)

- 700 already facing homelessness in Pima County as state readies to lift eviction protection Arizona Public Media (July 2020)
- What Happens if 23 Million Renters Are Evicted? Shelterforce (July 2020)
- Arizona ban on evictions set to end as heat, infections soar AP News (July 2020)
- Housing groups ask Ducey to extend eviction moratorium until year end AZCentral.com (July 2020)

Tucson's housing network braces for 'pending tsunami' as Arizona eviction moratorium nears its end

Arizona Daily Star (July 2020)

- Online Dispute Resolution's Role in a Post-Pandemic World, *LexBlog* June 2020 Lex Blog, (June 2020)
- From Dinosaurs to Social Justice How University of Arizona Teaches Digital Fluency, Adobe Blog (June 2020)
- Pilot program to bring legal aid to domestic abuse accusers, Arizona Daily Star (June 2020)
- Nearly 600 facing eviction in Pima County as hearings proceed despite pandemic, AZPM (June 2020)
- Eviction hearings resuming in Tucson amid calls for more renter assistance, Arizona Daily Star (May 2020)
- How Katelyn Survived Covid Without Going Bankrupt, An Arm and a Leg Podcast (May 2020)
- ODR & COVID-19: Guest post, Prawfs Blog (May 2020)
- The Licensed Legal Advocate Pilot, Arizona Attorney (April 2020)
- Legal Education, Get Ready for Regulatory Reform, IAALS (March 2020)

'The Sniffles Vs. Open Heart Surgery': UA Law School Project Lets Non-Lawyers Help Domestic Violence Survivors,

KJZZ (February 2020)

Training for nonlawyers to provide legal advice will start in Arizona in the fall, ABA Journal (February 2020)

Arizona recently took its latest step toward rule changes that could allow non-lawyers to own stakes in law firms and offer legal services

Big Law Business (February 2020)

- Ariz. Tests Nonlawyer Advice For Domestic Violence Victims, Law 360 (February 2020)
- Episode 60: Stacy Butler on Innovation for Justice, LawNext Podcast (January 2020)
- Applying art to law, and shifting mindsets with Stacy Butler, Director Innovation for Justice, Reimagining Justice Podcast (November 2019)
- Pro Bono Work Should be Encouraged and Celebrated, But Much, Much More is Needed IAALS (October 2019)

Arizona Task Force Calls for Wide-Ranging Practice Reforms, Including Eliminating Ban on Nonlawyer Ownership

LawSites (October 2019)

- Arizona Takes Step to Scrap Rule That Keeps Big Four Out Big Law Business (October 2019)
- Bringing Art School to Law School: Can Legal Design Change the Practice of Law? Above the Law (September 2019)
- Powerhouse legal tech collaboration spawns Hello Landlord LAWZAM (August 2019)

Fight Human Trafficking With Empathy 7 San Diego News (August 2019)

University of San Diego, University of Arizona, Duke University and Harvard Law School's Systemic Justice Project Put Collective Energy Toward Meeting the Needs of Human Trafficking Survivors

Above The Law (August 2019)

UA joins other universities to fight human trafficking

KOLD TV (August 2019)

- UA partners with other law schools to support human trafficking survivors KGUN 9 News (August 2019)
- New Course at USD Aims to Fight Human Trafficking with Empathy Trafficking Matters (August 2019)
- Universidad de Arizona brinda ayuda a víctimas de tráfico humano Univision (August 2019)

New Website Designed to Avoid Eviction Proceedings:

- Hello Landlord from BYU, the University of Arizona & SixFifty The National Law Review (July 2019)
- New app helps people deal with landlords KTNV News (July 2019)
- America is facing an eviction crisis. This tool could keep families in their homes FastCompany (June 2019)
- Changing The Narrative On Evictions: "A No Villains Rule" And A Real Solution Forbes (June 2019)
- In Unique Partnership, Two Law Schools And A Private Company Collaborate On Tool To Reduce Evictions

LawSites (June 2019)

Web-Based Tool Hello Landlord Aims To Decrease Evictions, Improve Tenant-Landlord Communication

KJZZ 91.5 (June 2019)

- UA program launches online tool to help tenants, landlords deal with problems AZ Daily Star (June 2019)
- UA law students help create website to curb eviction problem KVOA News (June 2019)
- Wildcat involvement in creating 'Hello Landlord,' seeking reduced evictions nationwide KGUN News (June 2019)
- New website 'Hello Landlord' helps give renters back their voice KOLD News (June 2019)

Pima County Says There Is an Eviction Problem KGUN News (March 2019)

Re-Thinking Legal Services Arizona Attorney (February 2019)

Solutions: More affordable housing, right to legal counsel could ease Tucson's eviction problem

Arizona Daily Star (November 2018)

You Think Legal Education Can't Change? 8 Innovative Ideas from Law Schools Legaltech News (November 2018)

University of Arizona James E. Rogers College of Law and Brigham Young University Law School Develop Unique Collaboration

What Great Law Schools Do (November 2018)

- Is There a Better Way to Battle Evictions? CityLab / The Atlantic Monthly (August 2018)
- Tackling Evictions: BYU And UA Law Schools Partner On Legal Research Project National Law Review (August 2018)
- UA students to tackle Pima County's eviction woes in new law school course Arizona Daily Star (August 2018)
- UA, BYU Partner To Study Housing Evictions And How To Decrease Them National Public Radio, KJZZ (August 2018)
- UA College of Law teaming up with BYU to tackle eviction KGUN 9 News (August 2018)
- Justice Innovation with Law School Design Labs American Bar Association Dialogue (June 2018)
- A Win for Innovation in Legal Assistance Arizona Alumni (May 2018)